



INDeX 9.2

20DT Handset User's Guide

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Handset Features

The INDeX 20DT Handset




- **Talk Time:** 10 Hours.
- **Standby Time:** 90 Hours.
- **Size:** 143mm x 48mm x 26mm.
- **Weight:** 121g including battery (± 10 g).
- **Security:** Each handset has a unique serial number.
Speech is digitally encrypted.
- **Charge Times:** Full charge, 3.5 hours.
- **Accessories:** Includes a charger, headsets and pouches.

Batteries and Charging

The handset batteries* are non-removable. Charging takes approximately 3.5hrs. The charger also acts as a desk stand. Whilst charging the handset can still make/receive calls.

To check battery charge:

1. Press **MENU**
2. Press > until **BATTERY** appears.
3. Press . The battery charge is shown as a row of blocks. (Recharge the battery if 3 or less solid blocks are shown.)
4. Press **MENU** to finish.

* **Note:** When you first receive your 20DT handset, slide the back cover off and check that the battery pack lead is inserted into it's socket.

Using this Guide

This guide details the features that the 20DT handset supports by itself. The handset may also be able to use other functions provided by the DECT and PBX telephone systems with which it is working.

- **INDeX DECT System**
The 20DT can be used with GAP compatible DECT systems. When used with an INDeX DECT system it can access several additional enhanced services (see "INDeX Functions" on page 13).
- **INDeX Telephone System**
When used with an INDeX telephone system, the handset has a range of extra features (see "INDeX Functions" on page 13). This guide describes how to use these features for INDeX Software Release 9.2. Ask your System Manager which Software Release Level your INDeX system is using.
- **Non-INDeX Systems**
Refer to the manufacturer's instructions.

Further Help

In all cases, first seek help from your System Manager. If necessary they will seek help from your system's maintainer.

This guide is available in several computer formats (*Windows Help, Adobe Acrobat*). You can download them from our web site at: <http://www.sdxplc.com>.

Notes and Warnings

Equipment in some areas may cause interference with cordless handsets. Other areas may have atmospheres that require the use of special "intrinsically safe" equipment only. The 20DT handset is **not** classified as intrinsically safe and **must not** be taken into these areas.

Unfortunately all types of cordless handset may cause background sound on some hearing aids.

Set-Up

Profiles



Your Avaya DECT 20DT handset can be set-up for two user-defined profiles (see below and "Summary" on page 17):

- **Indoors (1)** e.g. for office working
- **Outdoors (2)** e.g. for use in a manufacturing environment.

Within each profile you can set-up different parameters for:

- **Ringer Tone** : See page 7.
- **Ringer Volume** : See page 7.
- **Key Click On/Volume** : See page 9.
- **Vibrator On/Off** : See page 9.
- **B-Answer On/Off** : See page 7.
- **Start Volume** : See page 6.
- **Out of Range Indicator** : See page 9.
- **Back Lighting On/Off** : See page 5.

To select Profile 1 or 2:

1. Press **MENU** and **PROFILE SET UP** appears.
2. Press  and press > until required profile appears.
3. Press  to select profile and continue with setting up of the parameters (see above).
4. Press **MENU** to finish.

You can also set your DECT 20DT handset to operate in a totally silent mode (see below).




Silent Mode

If you do not want your 20DT to ring when an incoming call is presented, you can select Silent Mode. You can also Mute your microphone during a call (see page 6).

1. Press **MENU** followed by **SILENT**. **SILENT** appears and your 20DT will vibrate when incoming calls are presented.
2. To return to normal use, repeat the above. **SILENT** disappears and a tone is given.

Backlight Display

You can select if your 20DT handset display is to be backlit.

1. Press **MENU** and then press > to select **Profile 1** or **2**. Press  to accept.
2. Press > until **BACKLIGHT** appears and then press .
(Use < and > to select ON or OFF.)
3. When done, press  to save.
4. Press **MENU** to finish.

Volume Control

Mute

During a call you can mute the microphone.

1. During the call, press ✓.
2. The handset displays **Mic. Mute**. To cancel press ✓ again.

Caller Volume

The Volume Control keys (mounted on side of handset) are used to increase and decrease caller volume during a call. The volume is shown as a bar across the display. After the call the handset returns to its default volume setting (*see below*).

For systems where handsets are used in noisy environments, the maintainer can adjust the volume settings for some phones. Contact your maintainer for further details.

Headset Operation

You can use a telephone headset (earphone and microphone) with the handset. This plugs into a 2.5 mm stereo jack socket located on the base of the 20DT.

Using a headset disconnects the microphone and speaker. For total handsfree operation also use Auto-Answer (*see page 7*).

Default Speech Volume

You can alter the default volume of calls.

1. Press **MENU**, > and ✓. Select required Profile (1 or 2) and press ✓ again.
2. Press > until **START VOLUME** appears, then press ✓.
3. Use < and > to alter the volume display.
4. When done, press ✓ to save.
5. Press **MENU** to finish.

Ringer Controls

Ringer Tone

You can select between 9 ringer tones.

1. Press **MENU**, **>** and **✓**. Select required Profile (1 or 2) and press **✓** again.
2. Press **>** until **RINGER TONE** appears, then press **✓**. Use **<** and **>** to select the tone required. To help the tones are played during selection.
3. When the required tone is found, press **✓** to save it.
4. Press **MENU** to finish.

Ringer Volume, On/Off

You can adjust the volume of your ringer (five levels) or you can switch the ringer off. This is useful when going into meetings. With the ringer off, incoming calls make the handset vibrate. The ringer volume must be reset manually.

To switch the handset ringer on/off:

1. Press **MENU**, **>** and **✓**. Select required Profile (1 or 2) and press **✓** again.
2. Press **>** until **RINGER VOL.** appears, then press **✓**.
3. Use **<** and **>** to select required level or to switch **OFF**.
4. Press **✓** to save the setting.
5. Press **MENU** to finish.

B-Answer On/Off (Auto-Answer)

You can set the handset to automatically connect to calls after a single ring. This is useful for headset operation. When selected, **B-ANSWER** appears on the display.

1. Press **MENU**, **>** and **✓**. Select required Profile (1 or 2) and press **✓** again.
2. Press **>** until **B-ANSWER** appears and then press **✓**.
3. Use **<** and **>** to switch **ON** or **OFF**.
4. When set as required press **✓**.
5. Press **MENU** to finish.

Handset Phone Book

Storing Handset Phone Book Numbers

Handset phone book numbers can be either external or internal numbers. They can also be codes for the telephone system to which your 20DT connects.

1. Dial the required number and press **BOOK**.
2. **STORE NO.?** appears. If yes, press ✓ otherwise press **MENU**.
3. **NAME** appears. Enter the required name from key pad by tapping keypad digits until required letter appears.
4. When flashing cursor moves to next space, select next letter.
To delete letters use < to back space and then hold down.
5. When the name has been entered, press ✓ to store both name and number.
6. Press **BOOK** and use < and > to view the number.

Using Handset Phone Book

The handset phone book can store up to 80 numbers. Each number can be up to 24 digits with 24 letter names. These numbers are stored on the handset in the sequence in which they are entered.

There are two methods of accessing stored handset phone book numbers:

- **By Scrolling**
Press **BOOK**. The first number in the stored list appears. To dial, press ⏪ or press > to scroll through the list and then press ⏩.
- **By Reviewing**
Press **BOOK**. The first number in the stored list appears. To dial number press ⏪ or key the 1st letter of the stored name. When name and number appear press ⏩ to call.

To delete a handset phone book number:

1. Press **BOOK**. Select the number to be deleted by either of the two methods above.
2. Press ✓ twice.

The **PHONE BOOK** can also be accessed via the **MENU** see page 17.

Key Clicks, Out of Range & Vibrator

Key Click Sounds

You can set if the handset keys should give a click when pressed.

1. Press **MENU**, > and ✓. Select required Profile (1 or 2) and press ✓ again.
2. Press > until **KEY CLICK** appears, then press ✓.
3. Use < and > to either switch **OFF** or to increase the volume.
Press ✓ to save the setting.
4. Press **MENU** to finish.

Out of Range Tone

An out-of-range warning tone occurs when you are about to go out-of-range of the current base station and either there is no base station to handover the call to or the next base station already has its maximum number of calls.

1. Press **MENU**, > and ✓. Select required Profile (1 or 2) and press ✓ again.
2. Press > until **OUT of RANGE** appears and then press ✓.
Use < and > to switch **ON** or **OFF**.
3. Press ✓ to save the setting.
4. Press **MENU** to finish.

It is strongly recommended that the **OUT of RANGE** option is always **ON**.

Vibrator

You can set the handset to vibrate and ring or just vibrate or just ring (see page 7) when an incoming call arrives.

1. Press **MENU**, > and ✓. Select required Profile (1 or 2) and press ✓ again.
2. Press > until **VIBRATOR** appears, then press ✓.
3. Use < and > to either switch **ON** or **OFF**.
4. Press ✓ to save the setting.
5. Press **MENU** to finish.

Subscribing

Introduction

For DECT handsets to be connected to a DECT system they have to go through a process called 'subscription'.

Logging On:

The 20DT can subscribe to any one of four DECT systems. However, although the 20DT can subscribe to up to four systems, it can only be logged onto one of those systems at any one time.

Multi Site Roaming

A 20DT can, across up to four sites linked by INDeX net, be used by the same user. Hence, when moving between sites the 20DT user will be automatically able to make/receive calls and use all of the 20DT functions. To activate this facility the following actions are required:

- At each INDeX site, the 20DT must be allocated to a *Mobile Users* group (provided by your system manager).
- At each INDeX site, the 20DT must be subscribed to the system (see below).
- The 20DT must be set to **Auto** when setting up for "Switching Between Systems" (see page 11). This only needs to be done once at any site.

Hot Desking

A 20DT can be used as a *Hot Desk* phone. *Hot Desk* users can log onto multiple sites, linked by INDeX net. However, the *Hot Desk* user must use a 20DT handset that remains on a particular site. To activate this facility the following actions are required:

- At each INDeX site, the 20DT must subscribe to the system (see below).
- At each INDeX site, each 20DT's number must be set as a *Hot Desk Mobile Users* type (provided by your system manager).
- At each 20DT that is being used as a Hot desk phone must be allocated (by your System Manager) two numbers. One to log on with and one to log off with (see below).

Subscribing to a New System

Before a handset can subscribe the system manager must allow subscription. To do this they need to know the handset's serial number. This is shown on a label covered by the handset battery. Remove handset back cover and lift out battery unit to show label. The serial number follows the characters **SN**:

To log-on and make calls the following actions are required:

- An extension number on the system (provided by your system manager).
- The ID number of the DECT system.
- An account code if necessary (provided by your system manager).

To subscribe to a new system:

1. Press **MENU**, then > until **LOGIN** appears and then press ✓. **SELECT LOGIN** appears
2. Press > until **SUBSCRIPTION CREATE** appears, then press ✓.
3. Press > until required system **SEARCH ID** number appears.
 - The handset displays the ID's of any systems in range.
If there are several systems locally, use < and > to display the different ID numbers found.
4. When the required ID is shown, press ✓.
5. **CREATE SYSTEM 1 to 4** appears.
Press > until required **SYSTEM** number (1 to 4) appears.
6. **AC: _____** also appears. If required, enter an Account Code and/or press ✓.
7. **SUBSCRIPTION WAIT** appears. If for some reason your handset cannot subscribe it displays **FAILED**. Press ✓ to try again from step 2 above or press **MENU** to stop.
8. When successfully subscribed, your handset beeps and **INDeX XXXX** is displayed (where XXXX is your handset number).

Switching Between Systems

If the phone has been subscribed to several systems, you must select which system to currently use. For multi-site working (requires INDeX net) the user **must** log into each site and the 20DT must be set to **AUTO**.

1. Press **MENU** and then > until **LOGIN** appears, then press ✓.
2. **SELECT LOGIN** appears, press ✓.
3. Press > until required **SYSTEM** number appears.
4. When the required **SYSTEM** number appears, press ✓. Your handset beeps and **SELEC LOGIN**. Either, press **MENU** to exit, or , for multi-site working, press ✓.
5. For multi-site working, you must visit each site and allocate a discrete system number to it. E.g. for site 1, allocate **SYSTEM 1** and for site 2, allocate **SYSTEM 2**, etc.
6. Where multi-site working is required, press > until required **AUTO** appears and press ✓. (You only need to do this once at any site but you **must** log on at **each site**).
7. Your handset beeps and **SELEC LOGIN** is displayed.
8. Press **MENU** to exit.

Hot Desk Log-on

To log on as a Hot Desk user with a 20DT, the following must be performed:

1. Press **MENU**, followed by ✓ and then > until **LOG ON** appears.
2. Press ✓. The **ENTER NUMBER** prompt appears.
3. Enter your Hot Desk number followed by your passcode.
4. **SWITCH OFF/ON** appears and the Hot Desk user can make/receive calls.

To use the Hot Desk facility on another site linked by INDeX net, the Hot Desk user must, before moving to another site, log off by logging on to a redundant Hot Desk number (your System Manager will supply you with two numbers – one to log on with and one to log off with). If you do not log off from one site, you will not be able to log on an another.

Removing a Subscription

If necessary, you can remove a subscription from the handset.

DO NOT DO THIS LIGHTLY as you may not be able to re-subscribe without assistance from your System Maintainer.

5. Press **MENU** and then > until **LOGIN** appears, then press ✓.
6. **SELECT LOGIN** appears.
7. Press > until required **SUBSCRIPTION REMOVE** appears, then press ✓.
8. Enter your password and press ✓.
9. **SUBSCRIPTION REMOVE** appears, press ✓ and then press > until the system you wish to remove appears
10. Press ✓ again to remove the system.
 - If the system removed was the one currently in use, you need to **LOGIN** to another system (see "Switching Between Systems" on page 11).
11. Press **MENU** to finish.

Using the Handset

Switching On/Off

To switch the handset on press . To switch the handset off, press until you hear a tone and the display clears.

- **Signal Symbol**
Indicates a base station in range and that your 20DT handset is ready for use. If the symbol flashes the base station is busy with its maximum number of calls.
 - **Off-Hook Symbol**
Shown when making calls and during conversations. Use key to disconnect.
-

Answering Calls

To answer an incoming call: Press .

To answer a message waiting lamp: Press *, 1 and .

To cancel a message waiting lamp: Press *, 2 and twice.

To pick up any ringing phone: Press , dial the extension number followed by 9.

To pick up a ringing phone in a group: Press , R and # (see "Other Features" on page 16 for details on setting the phone's pick up group).

Making Calls

1. Press wait for to flash and then dial the number required (prefix external calls with 9). Or
2. Dial the number required and press .

If called internal number is busy or does not answer, see "If Busy or Unanswered" on page 15

Last Number Redial

1. To access the redial stack (up to 10 different numbers) press **REDIAL**.
2. Press > until the required number appears (from newest to oldest).
3. Press to call the desired number.

*The redial stack can also be accessed via the **MENU** see page 17.*

Locking the Keyboard

You can lock the handset keys. This stops calls being accidentally started.

Whilst locked the handset displays **KEY LOCKED**. You can still answer calls by pressing the key.

1. To lock or unlock the keyboard, press **MENU** and then **LOCK**.
-

Recall

The R key produces a 'recall' signal and is used to Hold calls. When a call is held, you will hear a dial tone. In addition, some PBX's may need this 'recall' signal to access specific functions.






INDeX Functions

Introduction to 20DT INDeX Functions






When used on an INDeX Telephone system, the 20DT handset can access a range additional functions directly from the INDeX system.

- Access the INDeX Directories of extensions and speed dial numbers by either Alpha or Name search, both of which are selected/configured from the INDeX platform. See Accessing the INDeX Directory (Alpha Search) or Accessing the INDeX Directory (Name Search) below for details.
- Voicemail messages prompts are displayed and you can access messages via an intuitive menu structure.
- Display CLIP, Calling and Called party information, Alpha tags, etc.

Accessing the INDeX Directory (Alpha Search)




1. Press **MENU**.
2. **MENU INDEX** is displayed. Press  and **INTERNAL** is displayed (for both your system extensions and, if provided, INDeX net extensions).
3. Either press  or press > to select **EXTERNAL** (for both your system speed dials and, if provided, INDeX net speed dials) and then press .
4. The display shows an alphabetic list with corresponding key numbers below.
5. Use the < and > keys to display different alphabet sections.
6. Press the number key that corresponds with the first letter of the name you require.
7. Use the < and > to move through the names in that section.
8. Either press  to call the displayed number or press  to return to the alphabet list.

Accessing the INDeX Directory (Name Search)

1. Press **MENU**.
2. **MENU INDEX** is displayed. Press  and **INTERNAL** is displayed (for both your system extensions and, if provided, INDeX net extensions).
3. Either press  or press > to select **EXTERNAL** ((for both your system speed dials and, if provided, INDeX net speed dials) and then press .
4. **DIAL NAME** is displayed. Press the key matching the first letter of the *Name* you want. E.g. for **SMITH** press **7(PQRS)**The display shows an alphabetic list with corresponding key numbers below.
5. Continue typing out the name, e.g. **6(MNO)**, **7(GHI)**, etc. until **SMITH** is displayed.
6. Use < to step through the Smiths. Either press  to call the displayed number or press  to return to **DIAL NAME**.
7. If the INDeX directory does not contain a matching name, the **NO MATCH** message is displayed.

Using the INDeX Voice Service


When **Message From VoiceMail** appears on your display, you access your messages as follows:

1. Press **MENU** and . Press > until **VOICE** appears and then press .
2. Press  and either:
 - **For a 20DT twinned with an extension:**
Press #, dial your twinned extension number, your password and follow the audible prompts to either listen to your messages, send a message or action your message(s).
 - **For an individual 20DT:**
Dial the number displayed, password and follow the audible prompts to either listen to your messages, send a message or action your message(s).
3. Press **MENU** to finish.

Customising Your Mailbox

You can customise your mailbox in many ways. It is essential that you set a passcode to keep your mailbox private. Regularly update your passcode to maximise security.

To customise your mailbox:

1. Press  and dial the Voice Manager extension number (_____).
2. When answered, dial # for the message desk.
3. Dial your ID. (____) and your password.
4. You will hear the voice manager greeting telling you what messages you have.
Dial 7 and select one of the following.
 - **Temporary Greeting:** Dial 0. This replaces your permanent greeting until it is automatically deleted at a set time; which is defined by your system manager (__:__ am/pm).
 - **Record Name:** Dial 1.
 - **Set Password:** Dial 2. Do not set an obvious password such as 1234, 0000 or your extension number.
 - **Day Alert Option:** Dial 3. During day service, the Voice Manager rings this number if you have new messages. This is not used if you set a Message Light option.
 - **Permanent Greeting:** Dial 4. The Voice Manager plays this prompt either when no temporary greeting is set or when callers are diverted to your mailbox.
 - **Other Options:** Dial * and listen to the instructions given.

Quick Reference




Notes

The quick reference instructions are given in an abbreviated form, using the following:

- <pass> = Enter extension passcode.
 - <time> = Enter time in seconds (0 to 999).
 - <no.> = Enter indicated telephone number.
 - <group> = Number for a group of phones.
-


If Busy or Unanswered

After dialling an internal number, if it is busy or just rings, use the following:


- To leave a message:** Press **1**,  (Leaves your number as a message to reply.)
 - To set a call back:** Press **2**,  (Rings you when extension becomes free/next used.)
 - To camp on & wait:** Press **3**.
 - To cancel camp on:** Press 
-

Transfer, Park & Hold Calls

To hold a call: Press **R**

To transfer a call: Press **R**, <extension no.>. If called party answers and will take call, press . Otherwise retrieve the call by pressing **R**.

To park call: Press **R**, . You can make/receive calls whilst the other call is parked.

To retrieve a call you parked: Press , *, 9.

Conference

To create a three party conference call: Whilst on a call, press **R**, <extension no.>. When answered display shows **CONFERENCE =***. Press * to create a conference.

Ringer Timeout

The ringer timeout controls how long: Callback rings before cancelling, call to a group of which you are a member ring before trying another member and call to your phone ring before the system uses **Divert on No Answer** (if set)

To set the Ringer Timeout:

, *, 0, 1, 3, <pass>, *, <time>, #.


Speed Dials

To use an INDeX system speed dial: See page 13

Personal speed dials: You can either use the 20DT Handset Phone Book (see page 8) or store an additional 10 numbers on the 20DT.

To store a personal speed dial:

(For external numbers, include the external call prefix.)

, *, 0, 00...09, <pass>, *, <no.>, #

To use a personal speed dial: , #, 00...09

Diverting Calls

Setting a divert number switches its use on. Clearing the divert number switches it off.

Divert all:

To Set: Press **[*] 0, 1, 0, <pass>, *, <extension no.>, #**

DIVERT ALL is displayed on the terminal

To Clear: Press **[*] 0, 1, 0, <pass>, ***

Divert on busy:

To Set: Press **[*] 0 1, 1, <pass>, *, <extension no.>, #**

To Clear: Press **[*] 0 1, 1, <pass>, ***

Divert on no answer:

To set the time-out period see "Ringer Timeout" on page 15.

To Set: Press **[*] 0, 1, 2, <pass>, *, <extension no.>, #**

To Clear: Press **[*] 0, 1, 2, <pass>, ***

No Calls on/off:

Switching **No Calls** on stops all calls. Callers hear continuous tone or are diverted to the Divert All number (if set).

To switch No Call on/off: Press **[*] 0, 6** plus 0 (on) or 1 (off)

Other Features

Enter/exit group:

To Enter: Press **[*] 0, 4, 0**

To Exit: Press **[*] 0, 4, 1**

To make a page call: Press **[*] 7, <group number or extension>, speak, [hook]**

To set/change a passcode: Press **[*] 0, 7, 0, <pass>, *, <new pass>, [hook]**

Forced Account/PIN Code entry:

A repeating single-pip when making an external call may indicate that you must dial an account or PIN code before continuing (check with your System manager). If you make a mistake, dial * and try again.

To pickup any ringing phone: Press **[hook], <extension no.>, 9**.

To pickup ringing phones in a group: Press **[hook], R, #** to pickup the longest ringing call in your pickup group.

To set a phone's pickup group: Press **[hook], *, 0**.

Broken dial tone: Dial 4, 2

Loud pip: <pass>, you will hear either:

Continuous tone: <pass> wrong, **[hook]**

Three soft tones: Pickup group set. Press * to cancel

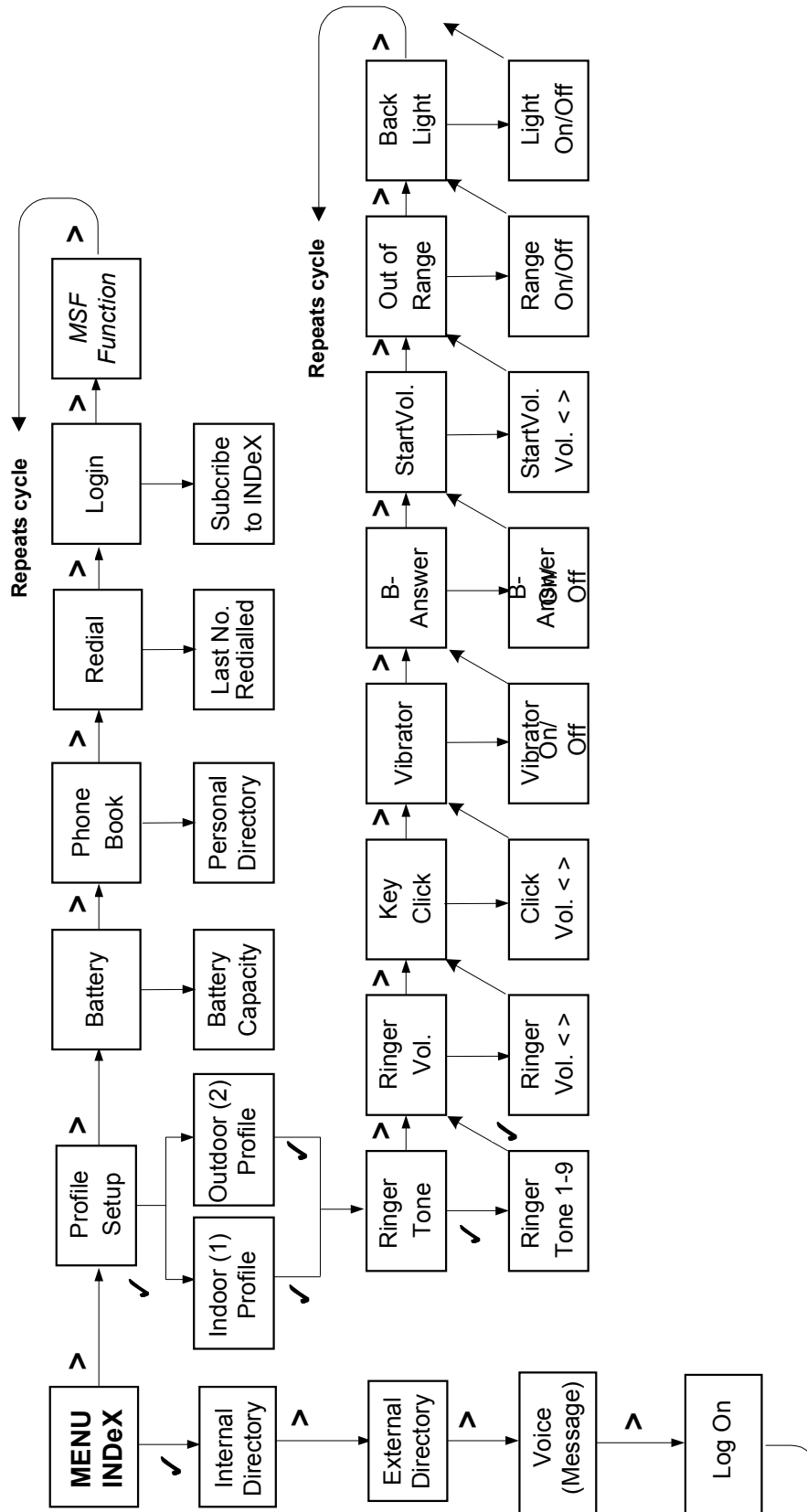
Single soft tone: *Dial group number, #, [hook]*

To set/alter a Personal Alarm: Press **[hook], *, 8, hhmm, #**.
(where *hhmm* is the time in 24hr clock format.)

To clear a Personal Alarm: **[hook], *, 8, *, #**

Summary

20DT Menu



KEY
 Accept:- ✓
 Select Next:- ▾
 (or go back) ▸
 Not Used
 On INDeX

Glossary of Terms

CLIP

Calling Line ID Presentation:

Information about the caller sent with their call, i.e. their name and number.

DECT

Digital Enhanced Cordless Telecommunications:

A standard for the high density operation of cordless handsets in a small area.

GAP

Generic Access Profile:

A series of standards to allow the inter-operation of DECT equipment from different DECT suppliers.

INDeX

Integrated Network Digital Exchange:

The market leading voice and data communication system manufactured by Avaya.

INDeX CSLC

Cordless Subscriber Line Cassette:

The Cordless Subscriber Line Cassette (CSLC) is an integrated cassette providing cordless extensions on the INDeX system. The CSLC connects directly into INDeX allowing a greater level of feature integration and reducing the number of slots required to support cordless handsets.

INDeX DECT

The INDeX DECT system is designed to provide, to any PBX supporting standard analogue interfaces, DECT cordless functions.

PBX

Private Branch Exchange:

A private telephone system.

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Change ringer	7	Phonebook	8
Change start volume	6	Pickup group	16
Change system	11	PIN Code	16
Chargers	3	Quick Charge	3
Clicks	9	Redial	12
Confernece	15	Remove subscription	11
Customise mailbox	14	Repertory Numbers	8
Day alert number	14	Ringer	15
Decrease volume	6	Ringer on/off	7
Delete subscription	11	Ringer tone	7
Display charge	3	Safe usage	4
Force feed	7	Serial number	10
Greeting	14	Set start volume	6
Group	16	Setup mailbox	14
Handsfree	6	Signal symbol	12
Headsets	6	Silence	5
Hearing aids	4	Single ring	7
Help File	4	Speed dials	8
Hold	15	Start volume	6
Hot Desk	10, 11	Storing speed dials	8
Increase volume	6	Subscribe	10
INDeX directory	13	Switch on/off	12
INDeX Phone system	13	System Manager	4
Internet	4	System number	10
Intrinsically safe	4	System speed dials	15
Jack socket	6	Telephone book	8
KBD LOCKED	12	Temporary greeting	14
Key click	9	Temporary ringer off	7
Keyboard lock	12	Tone	7
Last number redial	12	Tones	9
Lock keyboard	12	Transfer	15
Login	10, 11	Unanswered calls	15
Mailbox	14	Unsubscribe	11
Mailbox customise	14	Vibrator	9
Message light number	14	Voice Manager	
Mic Off	6	Mailbox customise	14
Multi-site Roaming	10, 11	VoiceMail	14
Mute	6	Volume display	6
Name mailbox	14	Warnings	4
New subscription	10		
No calls	16		

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