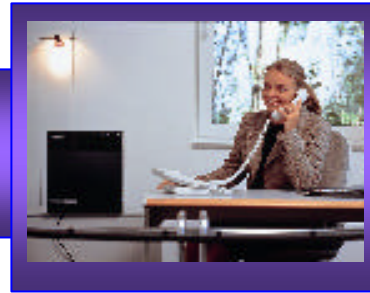


Case Study - KX-TDA

New phone system puts Hann Tucker on a sound footing



“I was also impressed with the speedy turnaround once we had taken the decision to purchase the Panasonic system”

**Theresa Roads, Accounts Administrator,
Hann Tucker**

Based in Woking, Surrey, Hann Tucker Associates is one of the largest independent acoustic consultancy organisations in the UK. Formed in 1971, the company has undertaken consultancy briefs throughout the country for architects, developers, consulting engineers, government agencies and industrialists.

While the company is more than 30 years old, its antiquated Plessey PKS2 telephone system wasn't far behind and it's fair to say it was very much creaking at the seams. Theresa Roads, Accounts Administrator at Hann Tucker, decided that it was high time the phone system was improved and upgraded. She called specialist communications company, ICS Communications who installed a Panasonic KX-TDA100.

“Initially we wanted someone to repair our old system so that we could make a good detailed positive study prior to purchasing a new system,” said Theresa. “Having selected various dealers from Yellow Pages, ICS was the only one willing to give this option a try; all the others tried to sell us a new system right from the word go. I admire the company for that alone.”

“I was also impressed with the speedy turnaround once we had taken the decision to purchase the Panasonic system. It was just three days from initial contact to precursory works and then the whole system was up and running within

a month. Some of the engineers put in a 12 hour day so that Hann Tucker didn't incur any down-time. They were very committed and did a fabulous job.”

The Panasonic KX-TDA 100 system was selected on the recommendation of ICS Communications and the features that Hann Tucker particularly likes are its flexibility combined with its capability for expansion, its low cost display phones, the relatively easy learning curve and the clarity gained from digital equipment.

“As acoustic consultants, we value clear communication,” concluded Theresa.

For further information visit

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